SALEM

Accessibility Information

PARKING



Designated locations for paid parking at Witch City and South Harbor Garages with plate/placard. Free parking available at all metered spots with placard. Visit salem.com/parking for more information on accessible parking downtown.

We also have a "Drop Off Safety Zone" for visitors with disabilities to use outside of the Visitor Center at 2 New Liberty Street.

TRANSPORTATION



The accessible Salem Skipper offers fast, easy, and affordable rides around town via the City's ridesharing service. It works like a minibus that comes when you want, where you want, anywhere within the City of Salem.

Book a ride straight from your phone, get picked up in minutes, and skip the hassle of parking. Download the app to get started at salemskipper.com and hit the wheelchair icon.

WHEELCHAIR RENTALS/MEDICAL SUPPLIES



We recommend securing wheelchair rental before you arrive in Salem. Rentals are available nearby at North Shore Home Medical, 104 Newbury Street (Rt. 1), in Peabody, MA. Call (978) 535-3893 or visit route1health.com.

Please note, mobility scooters/ ECVs are not available for rent at this time. If you bring your own, be sure it has a full charge prior to your arrival.

SERVICE DOGS



Service animals are welcome in businesses downtown. They must remain on a leash or harness and be under control of owner at all times. Contact individual businesses if you have questions about service dogs.

Please note, emotional support animals and companion animals are not permitted entrance to local businesses. For a list of pet-friendly locations, visit salem.org/pets.

VISUAL DISABILITIES



Braille, printed transcripts and/or audiovisual aides may be available at select locations in Salem. Please contact individual businesses you plan on visiting for information and availability prior to your arrival.

HEARING DISABILITIES



Please contact the museum or attraction you are planning on visiting in advance to notify them of effective communication needs during your visit.

SENSORY/LIGHTING



Contact businesses and events directly if any of the following are concerns during your visit:

- Special Lighting
- Effects/Photosensitivity
- Magnetic Fields
- Special Effects

RESTROOMS



Accessible restrooms are available inside the visitor center at Salem Armory at 2 New Liberty Street, Central Wharf at Salem Maritime National Historic Site, and on Artists' Row (open seasonally).

Areas with portable toilets (available during the summer and October) also have one accessible stall.

COVID-19



Masks are no longer required in MA except for on transportation (including trains, ferries, taxis, rideshares, and while at stations) and in healthcare settings. Contact businesses to check with their individual restrictions.

For complete information on COVID-19 in Salem, including travel and event restrictions, visit salem.org/covid19.

DOWNLOAD THE SALEM APP

Download the free Salem app for all the latest updates on events, and to find events, restaurants, shops, attractions, restrooms, and more. It's available in your app store for iOS and Android or by visiting salem.org/app.

